



ORGANIZATION PROFILE

KEYSTONE MOLDOVA

GENERAL INFORMATION

Organization Name	Private Institution Keystone Moldova (ONG)
Year of foundation	2004
Address	20, Sf. Gheorghe street. Chisinau, Moldova
Telephone / Fax Number	+373 22 929198; +373 22 92941; +373 22 856962; +373 22 856916; + 373 22543560
Email	Moldova@khs.org
Website	www.keystonemoldova.md
Number of staff	55 persons
Contact Person	Ludmila Malcoci, Ph.D. Habilitate in Social Sciences, Executive Director, Phone- +37369501709; e-mail: lmalcoci@khs.org

MISSION & VISION

Keystone Moldova is a non-profit, nongovernmental organisation working to create opportunities where people can grow, exercise self-determination, and be participating, contributing and valued members of their society. The mission of Keystone Moldova is to promote and develop opportunities that will be in the form of consultant services, technical assistance, direct support service, best-practice training, monetary and administrative supports for ensuring the quality of life of individuals living in difficult social situations, including persons with disabilities, children with special education needs, abused children and women, families living in poverty, discriminated groups of population.

TARGET BENEFICIARIES

- People with disabilities
- Children with special education needs
- Families / support persons of people with disabilities
- Central and local public authorities

WHAT WE DO

- Deinstitutionalization and prevention of institutionalization
- Creating and developing community-based social services
- Capacity building
- Legal framework development
- Advocacy, Self-advocacy and Media advocacy
- Inclusive education
- Labor inclusion
- Social entrepreneurship
- Disability research
- Trainings in the social services field

SUBSIDIARIES

Keystone Moldova is the unique founder of “Ecovox Grup SRL” – a limited liability company that carries out social entrepreneurship activities and consultancy services. The company profit is used to support the community living of deinstitutionalized persons with disabilities.

GEOGRAPHICAL COVERAGE

Keystone Moldova is an organization providing consultancy services nationally and internationally.

GOVERNING BODY

The governing body of Keystone Moldova is the Board of Directors. The Board approves modifications to the Charter, defines the general guiding principles and strategy of the organization; approves the activity plan and annual budgets; appoints and recalls the President of the Board, the Executive Director and Censor; decides on funding projects which correspond to the goals of the organization; and examines the financial and activity reports. The Board of Directors meets routinely at least once every year or more frequently as needed.

PARTNERS / DONORS

- European Commission/Delegation of the European Union to Moldova
- Soros Foundation-Moldova
- World Vision
- Peace Winds
- AAR Japan
- Mercy Corps
- Fondation de France
- CARE International/SERA
- Catholic Relief Services
- Open Society Foundations/Mental Health Initiative/ Health Media Initiative/ Early Childhood Program
- Keystone Human Services International US
- The Swedish Organization for Individual Relief - SOIR Moldova
- FHI 360^o (USAID)
- SwissTPH (SDC)
- Centre for Mental Health Care Development/ Czech Development Agency
- UNICEF Kazakhstan
- Embassy of the United States of America in Moldova
- United Nations Development Program
- East-European Foundation
- Government of the Republic of Moldova (Ministry of Labor, Social Protection and Family, Ministry of Education, Ministry of Health, Ministry of Finance)
- Local Public Authorities
- Civil society organizations (both local and international) working in the field of disability

MEMBERSHIPS

- Alliance of NGOs active in the Field of Social Protection of the Child and Family (APSCF),
- Alliance of Organizations of Persons with Disabilities (AOPD). Since May 2015, Keystone Moldova was elected as an organisation leading the Administration counsel of AOPD,
- The Independent Mechanism for Monitoring the implementation of the UNCRPD,
- Civic Coalition for Free and Fair Elections,
- European Association of Service Providers for Persons with Disabilities (EASPD).

AWARDS

- 2021 – EASPD Innovation Awards October 2021 for Policy Impact in Disability for self-advocacy and advocacy practices
- 2019 – Zero Project Award, Innovative Practice 2019 for Community for All Moldova Program
- 2019 – Zero Project Award, Innovative Practice 2019 for Using Theatre in Schools to Address Discrimination against Persons with Disabilities
- 2018 – Delegation of the European Union in Moldova, European Awards for Civil Society. Award for Cohesive Society
- 2017 – UN human rights award for contribution in social inclusion of persons with mental disabilities
- 2016 – Government of Moldova award for contribution in the reform of social protection of persons with disabilities
- 2015 – UNICEF Moldova award for contribution in the promotion of children rights.
- 2014- Ministry of Labor, Social Protection and Family award for contribution in the development of social care services for persons with disabilities .
- 2012 – Ministry of Labor, Social Protection and Family award for sustainable partnership in the field of promotion of reforms in social protection of persons with disabilities.

FINANCE AND BUDGET

Total Annual Budget for the last three years:

2020 -	823 252 USD
2021 -	1 060 631 USD
2022 -	1 779 529 USD

Property ownership: Keystone Moldova owns two-story building in Chisinau (office), one training facility in Chisinau (230 sq. m.) and 14 homes in different regions of Moldova for services (community homes, supported living, community centers).

GRANTS IMPEMENTED / UNDER IMPLEMENTATION FOR THE LAST 8 YEARS

Donor	Project	Grant period	Amount
Keystone Human Services	KHS Institutional Support for Moldova Social Protection Reform in Disability Field	July 2008 – June 2023	\$ 2 560 506
World Vision	Disability Inclusive Emergency Support Project for Refugees and Host Communities, Moldova	July 2023 – March 2024	\$ 225 188*
TRIMBOS	Assessment of the residents from psychiatric hospitals in the Republic of Moldova	June 2023 – January 2023	\$ 218 403*
Peace Winds Japan	Ukraine Refugee Emergency Assistance - Mobile Team	April 2023 – March 2024	\$ 211 000*
European Commission	Promoting CSOs as partners in building resilient social services	February 2022 – January 2026	\$ 1 056 334*
Mercy Corps	Emergency Mobile Team SOUTH (Refugee Support)	December 2022 – August 2023	\$299 929
AAR Japan	Emergency Mobile Team NORTH (Refugee Support)	November 2022 – April 2023	\$236 000*
UNICEF/EASPD	Emergency Early Childhood Development Support for Ukrainian Refugees	November 2022 – December 2023	\$245 630*
International Organization for Migration	Disability UNHCR Taskforce secretariat	August – December 2022	\$20 715
APSCF/LED	Community dialogue to reduce Bullying	August – December 2022	\$10 237
CARE International	Open Arms, Open Hearts, Emergency response to Ukraine crisis	July 2022 – March 2023	\$515 720
Swiss Cooperation Office	Inclusive emergency response for Ukrainian refugees in Moldova	June 2022 – February 2023	\$50 075*
Fondation de France	Open Arms, Open Hearts – Tudora, Stefan Voda (Refugee Support)	July 2022 – June 2023	\$101 565*
Catholic Relief Services	Ukraine Refugee Response in Moldova	March – October 2022	\$ 33 239
IsraAid	Support Ukrainian Refugees at “Mother and Child” tent in Palanca	March – August 2022	\$ 56 301
European Commission/East Europe Foundation	Harnessing the CSOs’ potential in the development of social entrepreneurship in the Republic of Moldova	February 2022 – November 2024	\$ 125 000*
Soros Foundation Moldova	Support services for the educational inclusion of children with disabilities (1 st and 2 nd stage)	January 2022 – April 2023	\$ 200 000
European Commission	Partnerships for inclusive and resilient social canteen services	January 2022 – December 2024	\$ 1 188 318*
IM Swedish Development Partner Lund Sucursala Chişinău	Program support for Keystone Moldova	January 2022 – December 2023	\$ 100 135*
Konrad-Adenauer-Stiftung Representative Office to Georgia	Philanthropy and culture of giving in Georgia and Moldova	June – October 2021	\$ 5 228*
Soros Foundation Moldova	Equitable access to health services for vulnerable and disadvantaged groups in the context of COVID-19	December 2020 – May 2022	\$ 60 000*

Catholic Relief Services/USAID	Changing The Way We Care	December 2020 – September 2023	\$ 455 253
European Commission/Soros Foundation Moldova	Civil Society Organisations (CSOs) Acting for Better Social Services	April 2021 – January 2023	\$ 270 455*
People in Need , European Commission	Digitization of services for people with disabilities to ensure access to health and social services for people with intellectual and psychosocial disabilities during the pandemic	August 2020 – September 2021	\$ 37 500*
European Commission - Delegation of the European Union to Moldova	Ensuring safety and human rights of persons with intellectual and psychosocial disabilities in 6 residential institutions during the COVID-19 pandemic	September 2020 – March 2021	\$ 67 250*
Austrian Development Agency, CRPM from North Macedonia	Gender Budget Watchdog Network in Western Balkans and Republic of Moldova	August 2019 – July 2022	\$ 61 600*
European Union, Konrad Adenauer Stiftung	Civil Society Voice for Inclusion	November 2019 – October 2021	\$ 66 100*
Ministry of Education, Culture and Research of Republic of Moldova	Involving young people in cultural activities, in order to achieve social inclusion	June – September 2019	\$ 2 500*
IM Swedish Development Partner	Self Advocacy 2.0	February 2019 – December 2021	\$ 222 150*
Promo Lex	Informed and Assumed Vote	December 2018 – April 2019	\$ 21 809
Ungheni and Cantemir rational authorities	Institutional consultancy to the Raion authorities from Ungheni and Cantemir. Delivery of trainings for social services staff.	May – December 2018	\$ 4 310*
European Commission / Soros Foundation Moldova	Better social services through a sustainable partnership between the civil society and the government	February 2018 – January 2021	\$ 231 391*
IM Swedish Development Partner	Get involved through advocacy and self-advocacy	January – December 2018	\$ 66 000*
People in Need	Support of inclusion of people with intellectual disabilities into society in Moldova	May – November 2017	\$ 12 200*
Soros Foundation Moldova	Qualitative Social Services for social inclusion of all vulnerable persons	April– December 2017	\$ 60 015
Open Society Foundations/ Early Childhood Program / Step-by-Step Moldova	Strengthening and Disseminating Inclusive Education Model for Preschool Children in Moldova	February 2017 – June 2018	\$ 45 000
Soros Foundation Moldova	Sociological research on social inclusion of persons with disabilities for the development of evidence based social policies	November 2016 – March 2017	\$ 15 000
European Union	Social Services for persons with disabilities to increase the confidence between the both banks of the Nistru river	November 2016 – March 2019	\$ 619 086*
The Hans Foundation/Keystone	Institutional consultancy to Keystone Institute India on preparing	August – December 2016	\$ 9 755

Human Services International	and facilitating the workshop: “Valued Lives: An Invitational Course on Social Role Valorization” for India CSOs, service providers and authorities.		
Association Motivation – Moldova	Support for young people with disabilities on employment. Institutional consultancy on developing the analysis on supported employment of persons with disabilities and methodological guide for implementation the supported employment by state and nonstate agencies.	July 1 – September 30, 2016	\$ 2 528*
European Union	Advancing and monitoring the rights of people with mental disabilities in neuro-psychiatric residential institutions	March 2016 – February 2019	\$ 395 508*
Centre for Mental Health Care Development/ Czech Development Agency	Institutional consultancy on supporting of transformation process of care for people with mental disorders and people with learning difficulties in Moldova	October, 2015 – December, 2016	\$ 74 200*
SwissTPH (SDC)	Reducing the Burden of NCDs in Moldova. Institutional consultancy on mapping of multisectoral interventions in health at community level (with a focus on NCDs).	November 10, 2015 – January 31, 2016	\$ 8 380*
Soros Foundation Moldova	Sustainable social services for persons with intellectual disabilities in the context of decentralization of public finances	October 2015 – December 2016	\$ 116 863
FHI 360° (USAID)	Collaboration at the local level for Social Inclusion for Persons with Disabilities from Anenii Noi and Falesti rayon	April 1, 2015 – March 31, 2017	\$ 44 000*
UNICEF Kazakhstan	Institutional consultancy on supporting the Republic of Kazakhstan Ministry of Health and Social Development in strategic and evidence-based planning (roadmap) of developing integrated family oriented social and health services for children under three and children with disabilities of pre-school age within the transformed care system.	December 2014- December 2015	\$66,108.60
OSF/Mental Health Initiatives Soros Foundation Moldova	Community for all - Moldova - Bridge funding during the global economic crisis	September 2008- September 2015	\$ 4,106,294

* agreement signed in other currency and converted into US